
MICHAEL R. SALVATORE

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ELECTRICAL ENGINEERING TECHNICIAN

Versatile and highly accomplished technical professional with 15+ years experience in high caliber operational and engineering capacities. Leadership background with proficiency building and training teams, including managing team members, one to one evaluation and developing employees towards full potential realization. Career marked with consistently exceptional performance, promotion, recognition and increasing responsibility.

Extensive knowledge, skills and abilities with multiple certifications including Six Sigma Green Belt proficiency. Highly effective in all phases of project execution including planning, schematic development and interpretation, staffing, manual writing, training, and quality control. Acute ability to articulate technical information in a learning setting, clearly communicating complex information to a given audience. Highly accountable to duties.

CORE SKILL AREAS:

Honeywell Values & Principles ▪ Operational Leadership ▪ Project Management ▪ Process Reengineering
Issue Resolution ▪ Technical Proficiency (Multiple OS) ▪ Workflow Efficiency ▪ Cross-Departmental Teams
Six Sigma Principles ▪ Electrical Design ▪ Technical Wiring ▪ Training & Team Development

PROFESSIONAL EXPERIENCE

HONEYWELL AEROSPACE, Olathe, KS

2011 – Present

Electronic Technician – Team Lead

Hired to execute component-level troubleshooting on Aerospace Electronic equipment. Provide leadership and training to new technicians in the areas of work processes and alignment procedures. Gather and distribute feedback to engineers for continual process improvement, while driving innovation to increase workflow and bring team members up to their potential. Volunteer for additional responsibilities and roles as necessary.

Key Contributions:

- Drove setup and completion of a second RTA-44D RF ATE to allow double current production from test.
- Improved significantly the process time on RTA-RF by changing nominal value of test-select parts.
- Cross-trained on Main Processors in addition to cross-training on ALA-52B.
- Earned reputation as dedicated and capable team member with willingness to take on expanding roles.

BEDROCK PRIME, Ft. Riley, KS

2010 – 2011

Department of Defense certified repair facility

Electronic Technician, War Fighter Focus Contract

Charged with performing component-level maintenance and troubleshooting on Weapon Simulation Systems, which provide life-like training to soldiers to ensure optimal survival rates on missions. Conducted repairs to transmitters and receivers which were instrumental to the operation of simulation equipment. Also maintained all computer equipment which included new setups, backups, networks, file sharing, virus protection and more.

Key Contributions:

- Provided product training on simulation programs and equipment to team members and customers.
- Conducted customer service duties to clientele including troubleshooting and general program assistance.

COMPUTER SCIENCE CORPORATION (CSC), Ft. Riley, KS

2009 - 2010

US Army training provider to the Warrior Training Alliance Program

Maintenance Technician II, War Fighter Focus Contract

Served role providing maintenance to Transportable Blackhawk Operations Simulator (TBOS), an \$11M full motion, Class D simulator which replicates the aircraft in all aspects from seat motion to weapons interfacing. Program is driven by 23 unique MS Windows and Linux computers which are vital to operation. Conducted classroom and cockpit training, pilot briefing and de-briefing, and maintenance to all components and computers.

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PROFESSIONAL EXPERIENCE CONTINUED...

Key Contributions:

- Managed successfully maintenance and repairs to 208 3-phase, 220 VAC, 110 VAC, and 5 to 28 VDC powered components, handling all component-level troubleshooting and schematic interpretation.
- Relocated to Madison, WI to train the Michigan National Guard—a move reflective of success and achievement in initial role. Unit sustained no casualties or aircraft loss in Afghanistan following training.

QUVIS, Topeka, KS

2005 - 2008

Manufacturer of high definition (HD) video playback and storage servers for the Large screen Venue and Theater market

Customer Service/Field Service Specialist/Call Center Manager

Acquired to take on high level role which included overseeing an 8 person service department, maintaining their schedules and handling all facets of employee acquisition and dismissal. Conducted extensive one-on-one reviews with team members, gauging success against goals and determining pathways to optimal performance. Provided worldwide technical support, repairs, attended trade-shows conducting demos and product training.

Key Contributions:

- Saved the company \$500K in 2007, providing a 50% in warranty costs by creating and implementing successfully a series of quality checks within the production process.
- Collected \$700K+ in outstanding repair service invoices, communicating effectively with clients to ascertain funds owed while also maintaining their accounts and furthering trust.
- Managed multiple other arenas of responsibility while successfully executing core duties. These additional duties included trend reporting to engineers, product improvement, writing product manuals, and more.

ADDITIONAL PROFESSIONAL EXPERIENCE

HONEYWELL AEROSPACE INTERNATIONAL New Century, KS

2001 - 2005

Installation & Field Service Technician

Performed installations of standard type certificates and type certificates on light jets, helicopters, and small planes. Conducted flight testing, troubleshooting, repair and new installation of aircraft electronic components, mechanical and hydraulic systems, schematic research, harness layout verification, and functional testing. Wrote test procedures and flight plans, and represented the organization at trade shows providing demos and training.

HONEYWELL AEROSPACE INTERNATIONAL Lawrence, KS

1998 - 2001

Manufacturer of high definition (HD) video playback and storage servers for the Large screen Venue and Theater market

Electronics Technician

Conducted component-level bench testing and electrical repair on five line of commercial aerospace avionics equipment. These included altimeter, distance measuring equipment, communication and navigation radio, instrument landing systems, signal generators, spectrum analyzers, oscilloscopes, digital millimeters and environmental test chambers. Tracked defects, managed inventory, reported to engineers and wrote procedures.

COMMUNICATION SERVICE COMPANY, Salina, KS

1996 - 1998

Mobile radio and emergency lighting installation center, servicing 911 call centers and emergency management vehicles

Field Service Technician

Hired to perform component-level troubleshooting and repair on mobile radios. Installed and repaired radio and light installations on emergency vehicles as well as farm and construction equipment. Installed and provided troubleshooting feedback for communication and recording equipment for 911 dispatch centers. Performed tower and repeater system maintenance /installations, operated service monitors, digital millimeters and more.

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TECHNICAL PROFICIENCIES

MS Word ▪ MS Excel ▪ MS PowerPoint ▪ MS Operating Systems ▪ MS Outlook 2007
Mac OS ▪ Linux OS ▪ UNIX OS ▪ DOS

ACADEMIC BACKGROUND & CERTIFICATIONS

Associate Degree of Applied Science - NORTH CENTRAL KANSAS TECHNICAL COLLEGE, Beloit, KS

Six Sigma Green Belt Certified
FAA Private Pilot Single-Engine/Land license
CPR and Automatic Electronic Defibrillator (AED)
Open Water Scuba Diver
Secret Security Clearance (Department of Defense)